

BRYAN KNIGHT

SOFTWARE ENGINEERING MANAGEMENT

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PROFESSIONAL SUMMARY

Innovative technical leader with demonstrated experience in managing software engineers and staff through product development, project planning, and design of custom applications. Brings unique skills and experience in leading teams to achieve goals by integrating technology with human interactions and a commitment to internal and external service improvements.

SELECTED PROFESSIONAL ACCOMPLISHMENTS

Software Engineering Leadership

- Planned, managed, and delivered custom software applications for multiple industries.
- Managed a diverse scope of projects with a unique ability to define and anticipate client expectations.
- Built internal processes and toolkits to ensure operational excellence and quality while simplifying workflows across functional teams.
- Instilled a spirit of continuous improvement while leading software engineers in product design, development, testing, and operational launches.
- Collaborated with team members to ensure software engineering processes created internal 'Best Practices' and said practices were followed.

Organizational Leadership

- Founded a web development company, managed and mentored the engineering team and staff.
- Established and evolved corporate culture resulting in team happiness and high employee retention.
- Grew the company's business performance.
- Recruited competent talent for over 20 positions, including developers and project managers.
- Set the direction for the team while anticipating strategic challenges and market trends.
- Employed and utilized a team of part-time contractors.
- Established and maintained a collaborative culture with high retention rates.
- Managed service offerings, projects, and organizational budgets.

Business Development and Enterprise Growth

- Developed long-term technology strategies which influenced business decisions.
- Cultivated a clear understanding of client/user needs while executing action plans.
- Owned all product development for multiple \$500,000+ custom applications, including client meetings, business consulting, prototyping, documentation, and cross functional team resourcing throughout the lifecycle of the product.
- Led all technical sales efforts to acquire and deliver projects for Google, Beam Suntory, Kaplan Education, Lettuce Entertain You, Bella Bridesmaids, Neighborhoods.com, MillerCoors, CareerBuilder, and Bucketfeet.

Project Management

- Managed cost effective projects to completion through the Project Management staff and development team.
- Aligned the needs and interests of various stakeholders in the development of strategies and project action plans.
- Defined internal project process plans which improved efficiency and client satisfaction.
- Managed multiple internal company project initiatives with related budget and staff resources through their lifecycle.
- Owned client satisfaction and managed client communication with an emphasis on meeting and exceeding client expectations through excellence in execution.

CAREER EXPERIENCE

ColorJar Interactive, Chicago • Co-Founder; Director of Engineering & Product Development
2011 - 2017

Digital agency focused on brand positioning and custom development for a variety of small to midsize companies. Focused on product development, engineering management and project management. Business and organization grew to 20 people with multiple years of doubled revenue.

mk2 development, Chicago • Founder
2007 - 2011

Development focused digital agency providing website and custom web application design for small and mid-size companies. Focused on new client acquisition as well as product development, project management and customer support. Merged with another agency and business brand became **ColorJar Interactive**

InterCapital Partners, Chicago • IT Manager
2003 - 2007

Managed Information Technology functions and supported all users. Serviced multiple servers, three physical locations, and 20+ workstations; provided custom application development to improve organizational workflow.

Self Employed, Chicago • Independent IT Consultant
2003

Sole proprietor IT Consultant; provided small business IT services for local clients.

PCS International, Schaumburg, IL • IT Consultant & Technical Lead
2000 - 2003

Provided full service IT services to small and medium sized businesses. Acted as Technical Lead and primary client contact for programming services included custom application design. Managed teams and client account relationships.

EDUCATION

1996 - 2000

Cornell College, Mt. Vernon, IA
BSS • Computer Science & Psychology, English Minor

AFFILIATIONS

2015 - Present

Forbes Technology Council
Official Member

2017 - Present

ColorJar Interactive Advisory Board
Board Member